

Alibaba.com Verified Supplier



Assessment Report

Presented to

Shenzhen Mantru.E Commercial Equipment Manufacturing Co.,Ltd. Nanhai Branch

深圳国创名厨商用设备制造有限公司南海分公司

Gold Supplier & Assessed Company Relationship:	<input checked="" type="checkbox"/> Self-owned <input type="checkbox"/> Wholly Owned <input type="checkbox"/> Shareholder/Partner <input type="checkbox"/> Kindred between Owners <input type="checkbox"/> Cooperation Partner
Company Address	One of the third production workshops of Xiabei Factory Area, E03 block, Sanshan, Guicheng, Nanhai District, Foshan City, Guangdong Province, China
City / Country:	Foshan / China
Consigner of Assessment:	Alibaba
Gold Supplier Member ID:	cn1522829364gyvh
Gold Supplier Company Name:	Shenzhen Mantru.E Commercial Equipment Manufacturing Co.,Ltd. Nanhai Branch
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Service Provided by TÜV Rheinland

Report No.: 21342303_P+T



Report Number:	21342303_P+T	Assessment Type	Production Trading Assessment
Date of Assessment:	11/Mar./2021	Report Date:	11/Mar./2021
Assessor's Name:	Zhaochang Xu	Validity Period:	12/Mar./2021 -- 11/Mar./2022
Reviewed By:	Lihua Wu	Online Verification:	http://assessed-suppliers.chn.tuv.com

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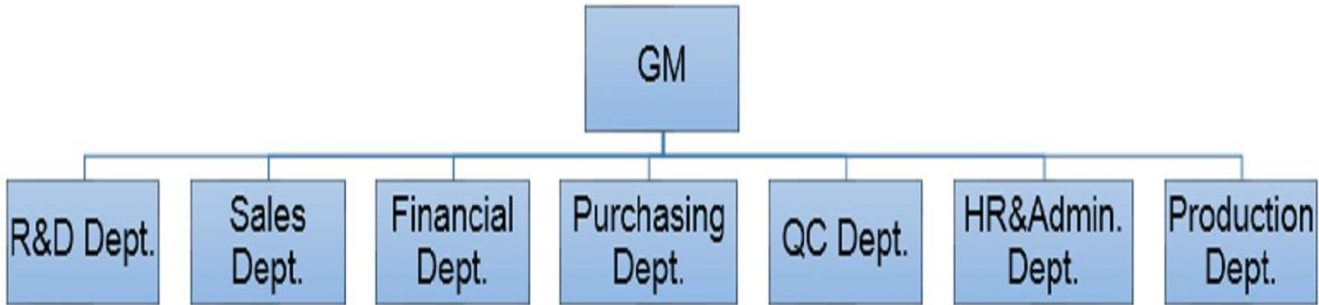
15.1 Centralized procurement 29

15.2 Overseas warehouse 29

Section 1: Company Overview

Company Overview			
1.1 Legal Validity			
Does the company have a valid business license?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Business License Number:	914403000769261929
Year Established:	16/Aug./2013	Validity Period:	16/Aug./2013--31/Dec./2049
Export Experience:	8 years	Industry Experience:	8 years
Registered Address:	28th Floor, Olive Building, Block B, Olive Garden, No. 3030, Caitian Road, Xintian Community, Huafu Street, Futian District, Shenzhen City, Guangdong Province, China		
Company Address:	One of the third production workshops of Xiabei Factory Area, E03 block, Sanshan, Guicheng, Nanhai District, Foshan City, Guangdong Province, China		
Annual review conducted by the Industrial & Commercial Bureau?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Reviewed By:	Futian Market Supervision Administration
Registered Capital:	RMB 33,333,334		
Corporate Representative:	Mr. Dingyong Yan		
Industry:	Restaurant & Hotel Supplies		
Business Type:	<input type="checkbox"/> Manufacturer <input type="checkbox"/> Trading Company <input checked="" type="checkbox"/> Manufacturer & Trading Company		
Type of Ownership:	<input checked="" type="checkbox"/> Private Owner <input type="checkbox"/> Public Company <input type="checkbox"/> Joint Venture <input type="checkbox"/> Stated Owned <input type="checkbox"/> Sole Proprietorship <input type="checkbox"/> Other		
Products /Service:	Induction wok; Induction stock pot stove; Steam Cabinet; Induction table top; Cooking station		
1.2 Company Building Information			
Certification Type: <input type="checkbox"/> Land Certification <input type="checkbox"/> Real Estate Certification <input checked="" type="checkbox"/> Lease Agreement <input type="checkbox"/> Factory Officer Claimed			
Total Building Size: <u>17,220 m²</u>			
Number of Building(s) : <u>2</u>			
Office Size: <u>500 m²</u>			

Section 2: Human Resources

Human Resources				
2.1 Company Chart				
 <pre> graph TD GM[GM] --- RnD[R&D Dept.] GM --- Sales[Sales Dept.] GM --- Financial[Financial Dept.] GM --- Purchasing[Purchasing Dept.] GM --- QC[QC Dept.] GM --- HR[HR&Admin. Dept.] GM --- Production[Production Dept.] </pre>				
2.2 Employee Headcount				
Department Name	Full Time Employee(s)	Part-Time Employee(s)	Total	
GM	1	0	1	
R&D Dept.	11	0	11	
Sales Dept.	32	0	32	
Financial Dept.	4	0	4	
Purchasing Dept.	2	0	2	
QC Dept.	2	0	2	
HR&Admin. Dept.	9	0	9	
Production Dept.	89	0	89	
Total Number:	150	0	150	
2.3 Management				
Department	Name	Title	Education	Year(s) in Current Company
Confidential	Confidential	Confidential	Confidential	Confidential

Section 3: Current Export Situation

Current Export Situation				
There is/are <u>2</u> foreign trading employee(s) in the company.				
Working Experience	Headcount	Accepted Language	Listening & Speaking	Reading & Writing
Over 30 Years	0	English	YES	YES
21-30Years	0	N/A	N/A	N/A
11-20 Years	0	N/A	N/A	N/A
6-10 Years	0	N/A	N/A	N/A
2-5 Years	1	N/A	N/A	N/A
Less than 2 years	1	N/A	N/A	N/A
Does the company have a valid export license?		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Export License Registration No.:		03697171		
Total Revenue (Previous Year):		Confidential		
Total Export Revenue (Previous Year):		USD 1,000,000		
Estimated Export Revenue (Current Year):		Confidential		
Trade Agents Employed Overseas:		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Nearest Port:		Guangzhou port; Foshan port; Shenzhen port		
Accepted Payment Terms		<input checked="" type="checkbox"/> FOB <input checked="" type="checkbox"/> CIF <input checked="" type="checkbox"/> EXW <input type="checkbox"/> CFR		
Accepted Payment Type:		<input type="checkbox"/> L/C <input checked="" type="checkbox"/> T/T <input type="checkbox"/> Credit Card <input type="checkbox"/> Cash <input type="checkbox"/> West Union <input type="checkbox"/> Money Gram <input type="checkbox"/> Paypal <input type="checkbox"/> Moneybooker		
Average lead time from product order confirmation to production delivery (products exiting the factory):				
Product Category	Num	Unit		
Induction wok; Induction stock pot stove; Steam Cabinet; Induction table top; Cooking station	7	days		
Average Sampling Time				
Product Category	Lead Time			
Induction wok; Induction stock pot stove; Steam Cabinet; Induction table top; Cooking station	7 days			
The Shortest Sampling Time				
Product Category	Shortest Lead Time			
Induction wok; Induction stock pot stove; Steam Cabinet; Induction table top; Cooking station	2 days			

Section 4: Export Business Capacity

Export Business Capacity					
4.1 Market Distribution (Previous 12 Months)					
Market	Main Product(s)	Revenue (USD)	Total Revenue (%)		
North America	Induction wok; Induction stock pot stove; Steam Cabinet; Induction table top; Cooking station	Confidential	1		
South America	Induction wok; Induction stock pot stove; Steam Cabinet; Induction table top; Cooking station	Confidential	4		
Eastern Europe	N/A	0	0		
Southeast Asia	Induction wok; Induction stock pot stove; Steam Cabinet; Induction table top; Cooking station	Confidential	10		
Africa	Induction wok; Induction stock pot stove; Steam Cabinet; Induction table top; Cooking station	Confidential	1		
Oceania	Induction wok; Induction stock pot stove; Steam Cabinet; Induction table top; Cooking station	Confidential	4		
Mid East	N/A	0	0		
Eastern Asia	Induction wok; Induction stock pot stove; Steam Cabinet; Induction table top; Cooking station	Confidential	2		
Western Europe	Induction wok; Induction stock pot stove; Steam Cabinet; Induction table top; Cooking station	Confidential	3		
Central America	Induction wok; Induction stock pot stove; Steam Cabinet; Induction table top; Cooking station	Confidential	4		
Northern Europe	N/A	0	0		
Southern Europe	N/A	0	0		
South Asia	Induction wok; Induction stock pot stove; Steam Cabinet; Induction table top; Cooking station	Confidential	1		
Domestic Market	Induction wok; Induction stock pot stove; Steam Cabinet; Induction table top; Cooking station	Confidential	70		
4.2 Main Clients					
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Client Name	Main Product(s)	Total Revenue (%)
Confidential	Confidential	Confidential

Section 5: Production Capacity

Production Capacity				
5.1 Annual Production Capacity (Previous Year)				
Confidential				
5.2 Production Capacity				
Product Name	Production Line Capacity	Actual Units Produced (Previous Year)		
Induction wok; Induction stock pot stove; Steam Cabinet; Induction table top; Cooking station	500 Sets/month	Confidential		
5.3 Production Machinery				
Machine Name	Brand & Model No.	Quantity	Number of Year(s) Used	Condition
Assembling line	Confidential	3	5	Acceptable
Laser cutting machine	Confidential	2	5	Acceptable
Bending machine	Confidential	6	5	Acceptable
Automatic bending machine	Confidential	2	5	Acceptable
Automatic laser welding machine	Confidential	4	5	Acceptable
5.4 Testing Machinery				
Machine Name	Brand & Model No.	Quantity	Number of Year(s) Used	Condition
Pot removal test equipment	Confidential	2	5	Acceptable
Pendulum tube rain test device	Confidential	1	5	Acceptable
Walk-in environmental laboratory	Confidential	1	5	Acceptable
Transformer life testing machine	Confidential	1	5	Acceptable
5.5 Subcontractors				
Subcontractor Name	Product Subcontracted	Volume Supplied	Cooperation Period (Years)	
N/A	N/A	N/A	N/A	

Section 6: Quality Assurance

Quality Assurance						
6.1.1 Quality Management System Certification						
Certification	Certified By	Certificate No.	Business Scope	Validity Date		
ISO9001	CTC	04920Q01232R1 M	Design and production of commercial kitchen equipment (commercial induction cooker/cooker, commercial electric cooker/cooker, electric steamer, electric cooker)	08/Aug./2020 -- 07/Aug./2023		
ISO45001	CTC	04919S00491R1 M	Design and production of commercial kitchen equipment (commercial induction cooker/cooker, commercial electric cooker/cooker, electric steamer, electric cooker) and related management activities	06/Aug./2019 -- 05/Aug./2022		
ISO14001	CTC	04920E00589R1 M	Design and production of commercial kitchen equipment (commercial induction cooker/cooker, commercial electric cooker/cooker, electric steamer, electric cooker) and related management activities	08/Aug./2020 -- 07/Aug./2023		
6.1.2 Product Certification						
Certification	Certified By	Certificate No.	Product Name & Model No.	Validity Date		
CE	STU	STUESO0200910 15684HS	Induction Cooking Range	29/Oct./2020 -- 31/Dec./2049		
CE	STU	STUESO0200910 15690HS	Table Top Induction Cooker	29/Oct./2020 -- 31/Dec./2049		
6.2 Testing Report						
Certification	Certified By	Certificate No.	Product Name & Model No.	Validity Date		
N/A	N/A	N/A	N/A	N/A		
6.3 Quality Control Management						
Item	Content		Observations /Comments			
6.3.1	Is there quality control on all production lines?		<input checked="" type="checkbox"/> Yes, all production lines have adequate quality control <input type="checkbox"/> Yes, some production lines have adequate quality control <input type="checkbox"/> No			
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6.3.2	Do the QA/QC inspectors work independently from the production line?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No								
6.3.3	Who does the QC/QA Manager /Supervisor report to?	GM-Mr. Dingyong Yan								
6.3.4	How many QA/QC inspectors in total?	2								
No. of Employees in Each Production Line:										
<table border="1"> <thead> <tr> <th>Production Line</th> <th>Supervisor</th> <th>No. of Operators</th> <th>No. of In-line QC/QA</th> </tr> </thead> <tbody> <tr> <td>Workshop</td> <td>9</td> <td>80</td> <td>2</td> </tr> </tbody> </table>			Production Line	Supervisor	No. of Operators	No. of In-line QC/QA	Workshop	9	80	2
Production Line	Supervisor	No. of Operators	No. of In-line QC/QA							
Workshop	9	80	2							
6.3.5 Average Guarantee Time										
Product Category		Guarantee Time								
Induction wok; Induction stock pot stove; Steam Cabinet; Induction table top; Cooking station		1 year								
6.3.6 The Longest Guarantee Time										
Product Category		Guarantee Time								
Induction wok; Induction stock pot stove; Steam Cabinet; Induction table top; Cooking station		1 year								
6.4 Supplier Management										
Item	Content	Observations /Comments								
6.4.1	Does the company have a supplier assessment procedure?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No								
6.4.2	Does the company have an updated list of approved suppliers?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No								
6.4.3	Has the company established and implemented a standard procedure for purchasing contract review and approval?	<input checked="" type="checkbox"/> Yes, with written standard procedures <input type="checkbox"/> Yes, with written procedure but lack of consistent standard <input type="checkbox"/> No								
6.4.4	Does the company keep its supplier assessment reports?	<input checked="" type="checkbox"/> Yes, assessment reports are available for more than 3 years <input type="checkbox"/> Yes, assessment reports are available for the last 1-3 years <input type="checkbox"/> Yes, assessment reports are available for the previous 12 months <input type="checkbox"/> No								
6.4.5	Are the company's purchasing documents sufficient to ensure product safety control and their customers' requirements?	<input checked="" type="checkbox"/> Yes, the purchasing document includes all the information required <input type="checkbox"/> Yes, however the purchasing document includes incomplete information <input type="checkbox"/> No								

6.4.6	Is there a procedure to conduct random product inspections after final packaging?	<input checked="" type="checkbox"/> Yes, with clear standard and written inspection records <input type="checkbox"/> Yes, with inspection records but no procedures <input type="checkbox"/> Yes, with procedures but no inspection records <input type="checkbox"/> No, inspections are not necessary
6.5 After Sales Service		
Item	Content	Observations /Comments
6.5.1	Is customer feedback, including complaints, clearly recorded and maintained?	<input checked="" type="checkbox"/> Yes, with a standard feedback form and records <input type="checkbox"/> Yes, with a standard feedback form but no records <input type="checkbox"/> Yes, with records but no standard feedback form <input type="checkbox"/> No
6.5.2	Are there any clear procedures for handling customer complaints?	<input checked="" type="checkbox"/> Yes, with clear procedures and written records <input type="checkbox"/> Yes, with clear procedures but no written records <input type="checkbox"/> Yes, with written records but no clear procedures <input type="checkbox"/> No
6.5.3	Is there a closed-loop corrective action system in place?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6.5.4	Can finished/package products be traced by lot identification to the appropriate raw material test reports?	<input checked="" type="checkbox"/> Yes, with procedures to trace raw materials <input type="checkbox"/> Yes, main raw material can be traced <input type="checkbox"/> No, only the production date can be traced <input type="checkbox"/> No
6.5.5	Is there a product alert and recall procedure?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Section 7: Production Process Management

Quality Control Management		
Item	Content	Observations /Comments
7.1	Is the factory tidy and clean enough for production?	<input type="checkbox"/> Yes, very good <input checked="" type="checkbox"/> Yes, acceptable <input type="checkbox"/> No, needs improvement <input type="checkbox"/> No, very poor
7.2	Are the following items /documents provided at the appropriate location?	<input checked="" type="checkbox"/> Work instructions <input checked="" type="checkbox"/> Approved sample <input type="checkbox"/> Product picture <input type="checkbox"/> No the above-mentioned was not available.
7.3	Are written instructions available for onsite material inspection/testing? Are the relevant records maintained?	<input checked="" type="checkbox"/> Yes, with clear written instructions and records <input type="checkbox"/> Yes, with written instructions but no records <input type="checkbox"/> Yes, with records but no written instructions <input type="checkbox"/> No
7.4	Are written inspection/testing instructions available for finished products? Are the relevant records maintained?	<input checked="" type="checkbox"/> Yes, with clear written instructions and records <input type="checkbox"/> Yes, with written instructions but no records <input type="checkbox"/> Yes, with records but no written instructions <input type="checkbox"/> No
7.5	How are finished products inspected?	<input checked="" type="checkbox"/> 100% of products with detailed inspection <input type="checkbox"/> Random inspection <input type="checkbox"/> No inspection <input type="checkbox"/> No inspection necessary
7.6	Are units that failed inspection clearly marked and separated to prevent accidental dispatch?	<input checked="" type="checkbox"/> Yes, the units are separated and marked clearly <input type="checkbox"/> Yes, the units are separated but not marked clearly <input type="checkbox"/> No
7.7	How are finished products that failed inspection handled?	<input checked="" type="checkbox"/> Repaired and re-inspected <input type="checkbox"/> Thrown away <input type="checkbox"/> No inspection necessary

Section 8: R & D Capacity

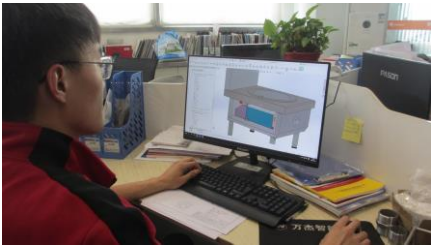



R&D Capacity				
8.1 Current Situation				
There is/are <u>11</u> R&D engineer(s) in the company.				
Education Level	Headcount		Work Experience	Headcount
Doctorate	0		Over 30 Years	0
Post-Graduate	1		21-30 Years	0
Graduate	9		11-20 Years	1
Junior College	1		6-10 Years	5
Technical School	0		2-5 Years	4
High School	0		Less than 2 years	1
Patent Situation				
Patent No.	The Name of the Patent		The Patent Type	Available Date
ZL 2017 2 1752570.1	The utility model relates to a steaming rack, a steaming cabinet and an oven with the steaming rack		The patent for utility model	02/Jul./2019
ZL 2017 2 1752171.5	Disclosed is a steam water tank		The patent for utility model	14/Jun./2019
Brand Situation				
Registration/ap plication No.	Brand Name	For Approval to Use Goods	Validity Date	Ref.
15621251	Mantru.e	Class 11	21/Dec./2015-- 20/Dec./2025	Photo in section 11 (Trademark photo)
15621255	ME	Class 11	21/Dec./2015-- 20/Dec./2025	Photo in section 11 (Trademark photo)
24062962	Refer to the photo	Class 11	28/Aug./2020-- 27/Aug./2030	Photo in section 11 (Trademark photo)
The Average Time For New Products Launched				
Product Category		Lead Time		
Induction wok; Induction stock pot stove; Steam Cabinet; Induction table top; Cooking station		30 days		
The Shortest Time For A New Item Launched				
Product Category		Shortest Lead Time		
Induction wok; Induction stock pot stove; Steam Cabinet; Induction table top; Cooking station		7 days		
Does the company provide ODM service for others?		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Are there relevant design input/output, review, and		<input checked="" type="checkbox"/> Yes		

verification documents available for the assessment company?	<input type="checkbox"/> No
Based on inspection, are R & D employees equipped with adequate specialized equipment?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
If yes, please list all key equipment used:	Pot removal test equipment; Pendulum tube rain test device; Walk-in environmental laboratory
Do R& D employees use any specific software for designing new products?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
If yes, please list the main software used:	CAD
Please list all certifications and/or qualifications of the R & D department:	High-tech Enterprise Certificate
Has the company established standard design procedures for new products?	<input checked="" type="checkbox"/> Yes, with clear written instructions <input type="checkbox"/> Yes, without written instructions <input type="checkbox"/> No
Have the designed products been internal verified or validated?	<input checked="" type="checkbox"/> Yes, with clear written records <input type="checkbox"/> Yes, only part written records <input type="checkbox"/> Yes, without written records <input type="checkbox"/> No
Have the designed products been tested by a third-party inspection body?	<input checked="" type="checkbox"/> Yes, all designed products have been tested <input type="checkbox"/> Yes, only part of designed products have been tested <input type="checkbox"/> No
Are the designed products confirmed by the customers?	<input checked="" type="checkbox"/> Yes, all designed products have been confirmed <input type="checkbox"/> Yes, part of designed products have been confirmed according to client' s requirements <input type="checkbox"/> No
Does the company has qualification requirements for designers?	<input checked="" type="checkbox"/> Yes, with written job description <input type="checkbox"/> Yes, without written job description <input type="checkbox"/> No, but at least two years design experience is needed <input type="checkbox"/> No
Are the designers' qualifications recognized by the company?	<input checked="" type="checkbox"/> Yes, with written records <input type="checkbox"/> Yes, without written records <input type="checkbox"/> No
What level of design services are provided?	<input type="checkbox"/> Only add logo/change color/material <input type="checkbox"/> Sample processing <input checked="" type="checkbox"/> Graphic processing <input type="checkbox"/> Create an entirely new product

8.2 R&D Real Case Description**Customer's Name**

Confidential



Customer's Location	Confidential	
Customer's Industry:	Confidential	
Order's Requirement Description:	Confidential	
8.3 Design Process		
Process 1	N/A	N/A
	N/A	N/A
Design	N/A	N/A
8.4 Design Devices		
Pot removal test equipment	Pendulum tube rain test device	Walk-in environmental laboratory
		



Section 9: Company Development / Expansion Plans

Company Development / Expansion Plans		
Item	Company Development Action	Timeframe
1	The organization is going to increase sales amount through e-commerce.	12 Months

Section 10: Production Flow

Production Flow					
No	Production Process	No	Production Process	No	Production Process
1	 IQC	2	 Laser cutting	3	 Automatic bending
4	 Bending	5	 Automatic welding	6	 Assembling 1
7	 Assembling 2	8	 Testing	9	 Packing
10	 Wait to be shipped	N/A	N/A	N/A	N/A
			N/A		N/A

Section 11: Certification & Photos

Certification & Photos	
Certification & Photos -- Business License	Certification & Photos -- Branch Business License
Certification & Photos -- Import and Export Enterprise Registration	Certification & Photos -- High-tech Enterprise Certificate
Certification & Photos -- Permit for Opening Bank Account	<p>N/A</p>
	<p>N/A</p>
Patent Photos	



Certification & Photos -- Patent 1 (copy & verified)



Certification & Photos -- Patent 2 (copy & verified)



Product Certification Photos

Certification & Photos -- CE



Certification & Photos -- CE



Quality Management System Certification Photos

Certification & Photos -- ISO9001



Certification & Photos -- ISO45001



Certification & Photos -- ISO14001

N/A



Testing Report Photos (N/A)

Trademark Photos

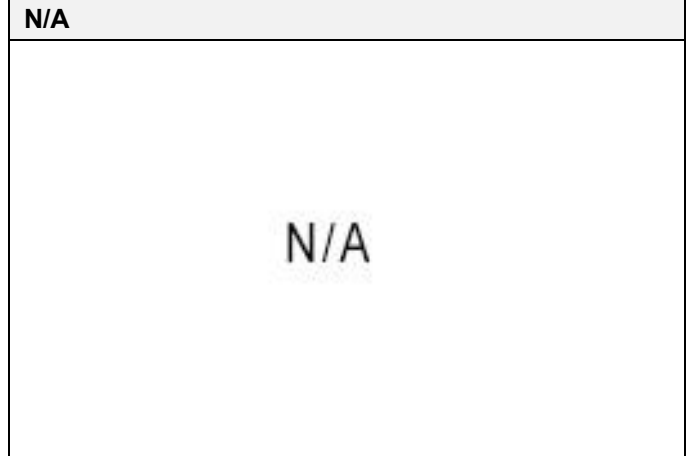
Certification & Photos -- Trademark 1









Certification & Photos -- Trademark 2



Certification & Photos -- Trademark 3



Section 12: Company and Product Samples

Company and Product Samples	
<p>Company Gate</p> 	<p>Company Gate</p> 
<p>Office</p> 	<p>Laboratory</p> 
<p>Office</p> 	<p>Showroom</p> 
<p>Showroom</p>	<p>Showroom</p>



Showroom



Showroom



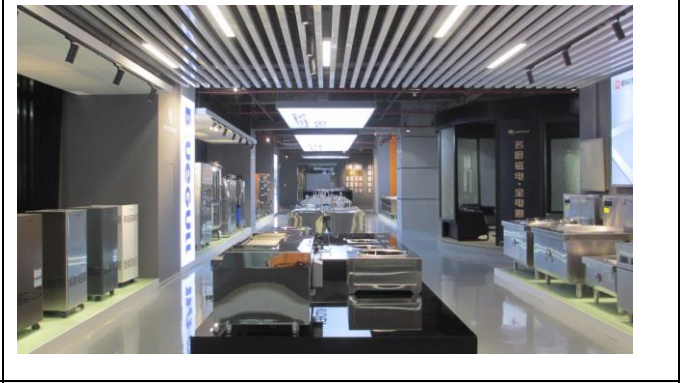
Showroom



Showroom



Showroom



Showroom



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Section 13: Competitive Advantages

13.1 Product Group Capacity				
13.1.1 Products Sold (Within 12 Months)				
Products Name	Quantity		Revenue (USD)	
Confidential	Confidential		Confidential	
13.1.2 Suppliers Cooperated With (Within 12 Months)				
No. of cooperation suppliers (total)	Confidential			
No. of suppliers (which cooperated over 2 times)	Confidential			
No. of provinces which cooperation suppliers belong to	Confidential			
Would the company like to provide design solution service for integration project?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			
If yes, these projects include	Confidential			
Would the company like to provide a total solution for purchasing?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> Part, _____ <input type="checkbox"/> No			
If yes, please describe it	Confidential			
13.1.3 Real Case Description:				
Customer Name	Confidential			
Customer Country	Confidential			
Customer Region	Confidential			
Products Category	Confidential			
Order Value (USD)	Confidential			
Order Processing Process	Confidential			
Customer's Feedback	Confidential			
13.2 Real Case for Lower MOQ & Lead Time				
Products Name	MOQ (Within 12 Months)	Lead Time		
Confidential	Confidential	Confidential		
13.3 Real Case for Large Contract & Lead Time				
Products Name	Order (Within 12 Months)	Lead Time		
Confidential	Confidential	Confidential		
13.4 Overseas After Sales Service Capacity				
13.4.1 Do you have an overseas onsite service center?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			
13.4.2 If yes, what onsite after-sales services are included		Location	Evidence- provided	Self-description
Equipment -installation, maintenance and other services	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	N/A	N/A	N/A
Technical advice	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	N/A	N/A	N/A



Personnel training	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	N/A	N/A	N/A
Other: N/A		N/A	N/A	N/A
13.4.3 Average response time	24hours			
13.5 After-sales service capacity				
Does the company accept small order?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			

Section 14: Service capabilities

14.1 Experience with large-scale procurement contracts		
14.1.1 Have you had a procurement contract with a Fortune 500 company?		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
14.1.2 The country/region of your overseas service center		
Country/Region	N/A	
14.2 Overseas showroom		
14.2.1 Do you have an overseas showroom?		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
14.2.2 The country/region of your overseas showroom		
Country/Region	N/A	
14.3 Offline trade show		
Have you participated in offline trade shows?		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Tradeshow name	FHA2018	Official images from the trade show 
Date attended	24/Apr./2018	
Host Country/Region	Singapore	



Section 15: Supply chain capability

15.1 Centralized procurement	
In the past 12 months, have you sold products from at least three sub-categories?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
15.2 Overseas warehouse	
Do you have an overseas warehouse?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Country/Region	N/A

-- End of Report --